

PLACER FOOD BANK FAQ

updated: 12/21/2020

What are the safety precautions Placer Food Bank is taking during COVID-19?

- All volunteers must answer 'no' to COVID-19 screening questions upon each registration and arrival to Placer Food Bank facilities
- Temperatures taken upon arrival at Placer Food Bank facilities
- Hourly cleaning of high frequency touched areas
- Social distancing at workstations (6 ft. or more from others)
- Reminders to follow social distancing while checking in and breaking
- Volunteers are required to wear a mask at all times

What's the age limit to volunteer?

At this time in Placer Food Bank's COVID-19 response we are welcoming all volunteers ages 14+ to help at our various opportunities.

- All volunteers under 18 years old will need a signed parent consent form.
- Volunteers under 16 years old will need a parent/guardian present to volunteer.

I want to bring my group. How do we sign up?

Group requests can be made if your team has 6 members or more. Due to covid restrictions, groups cannot be more than 15 people at any given time.

NOTE: Placer Food Bank counts on you to fill the spots that you reserve, if you are the point person on this please make sure all of your group will be attending.

How do I register to volunteer?

All volunteers must be added to our e-mail list by contacting volunteer@placerfoodbank.org. Weekly dates will be sent out to this list for you to sign up, these are filled on a first come first serve basis.

You need to send in your volunteer application prior to your first volunteer session.

What if I need to cancel?

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We plan our projects around our volunteer numbers, please cancel your reservation as soon as possible so we can fill your spot with our waiting list. Contact volunteer@placerfoodbank.org to cancel ASAP

What will I be doing?

Projects vary day to day to fit the needs of our partner agencies, and what is in our warehouse. Please come prepared to work on any specific projects. If you have a concern about potential projects, please feel free to email volunteer@placerfoodbank.org

What should I wear?

You *MUST* wear closed toed shoes to volunteer. Our warehouse is cold in the winters and warm in the summers, please dress accordingly.

How early should I arrive?

We ask that volunteers arrive 5-10 minutes before their volunteer session. Due to covid we are asking everyone to wait out by the tables until let in by staff. Volunteers more than 15 minutes late to a session will have to reschedule.

What if I can't stay the whole shift?

We ask that volunteers stay for the entirety of their shift. If you need to leave early, please reschedule your session for a different date.

What if I have food allergies?

Because our food is donated, we can't guarantee that it will be allergen-free. Please take precautions in the event that you may come into contact with a food allergen.

Are you able to fulfill court ordered hours?

We are unable to honor court ordered hours for volunteers, many of our partner agencies will work with you for court ordered hours.

Are you able to fulfill school ordered hours?

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We are sometimes able to support with school needed assignments, please e-mail volunteer@placerfoodbank.org